

Language Access Coordinator (LAC) Agency Directory for FY25 Updated: 6.01.2025



Major Public Contact Directory

I. Purpose:

This form contains a listing of each Language Access Coordinator (LAC) who represents one of the thirty-nine (39) agencies presently identified by name in the [DC Language Access Act of 2004](#) (“LAA”) and its regulations as a “covered entity with major public contact,” as well as each of the three Language Access Consultative Agencies for the Mayor’s Constituency Offices: MOAA, MOAPIA, and MOLA. If you have specific questions, feedback, or concerns for a particular agency regarding the implementation of the LAA and resources they have available, please feel free to contact the agency’s Coordinator.

Agency Acronym	Agency Name	Address	LAC	Position	Email Address	Phone Number
ABCA	Alcoholic Beverage and Cannabis Administration	2000 14 th Street NW Suite 400 South Washington, DC 20009	Fred Moosally	Director	Fred.Moosally@dc.gov	N/A
			Sarah Weniger	Community Resource Officer	Sarah.Weniger@dc.gov	(202) 397-3971
			Leslie Malone	Public Affairs Specialist	Leslie.Malone@dc.gov	(202) 442-6954
CFSA	Child and Family Services Agency	200 I Street, SE Washington, DC 20003	Tanya Torres Trice	Interim Director	Tanya.Torres@dc.gov	N/A
			Grenetta Wells	Staff Assistance	Grenetta.Wells@dc.gov	(202) 321-0062 (202) 727-7102
DACL	Department of Aging and Community Living	500 K Street, NE Washington, DC 20002	Charon P.W. Hines	Director	Charon.Hines@dc.gov	N/A
			Estefani Legge	Language Access Coordinator	Estefani.Legge@dc.gov	(202) 258-5118
DBH	Department of Behavioral Health	64 New York Avenue, NE 2 nd floor Washington DC 20002	Barbara J. Bazron, PhD	Director	Barbara.Bazron@dc.gov	N/A
			Dr. Mary Campbell	Risk Manager & American with Disabilities ADA	Mary.Campbell@dc.gov	(202) 673-7690 (202) 379-8088
			Deborah Spencer	Coordinator Program Analyst	Deborah.Spencer@dc.gov	(202) 727-8946 (202) 441-1587
DCHA	DC Housing Authority	1133 N. Capitol St., NE, Suite 210 Washington, DC 20002	Keith Pettigrew	Executive Director	kpettigrew@dchousing.org	N/A
			Cheryl S. Robinson	Director of Consumer Engagement	crobinso@dchousing.org	(202) 535-1000 (202) 375-0640
			Carmen Rodney	Customer Call Center Supervisor	crodney@dchousing.org	(202) 841-5758
			Diane Oliver	Ombudsman	doliver@dchousing.org	(202) 438-9243

DOH	DC Health	899 North Capitol St. NE #512 Washington, DC 20002	Ayanna Bennett	Director	Ayanna.Bennet@dc.gov	N/A
			Melinda Salinas	Community Relations Specialist	Melinda.Salinas@dc.gov	(202) 934-0752
DCHR	DC Human Resources	1015 Half St, SE, 9 th Floor Washington, DC 20003	Charles Hall Jr	Director	Charles.Hall@dc.gov	N/A
			Katerina Calvo	Program Analyst	Katerina.Calvo@dc.gov	(202) 741-8572 (202) 603-5821
DCPL	DC Public Library	901 G St NW Washington DC 20001	Richard Reyes-Gavilan	Director	Richard.Reyes-Gavilan@dc.gov	N/A
			Sarah Black	Special Assistant to the Executive Director	Sarah.Black@dc.gov	(202) 727-2242 (508) 254-9205
DCPS	DC Public Schools	4400 Iowa Ave, NW, Suite 1242 Washington, DC 20011	Dr. Lewis Ferebee	Chancellor	Lewis.Ferebee@k12.dc.gov	N/A
			Claudette Monroy	Director of Programming for ELS and ELS Services LAC	Claudette.Monroy@k12.dc.gov	(202) 480-3166
			Rosanna DeMammos	Deputy Chief of LA Team	Rosanna.Demammos@k12.dc.gov	(202) 384-7896
DCOZ	DC Office of Zoning	441 4 th St., NW (2 nd floor) 200 South Washington DC 20024	Sara Bardin	Director	Sara.Bardin@dc.gov	N/A
			Janice Tillery	LA Coordinator	Janice.Tillery@dc.gov jtillery@dcoz.dc.gov	N/A
DDS	Department of Disability Services	250 E Street SW, 6 th Floor Washington DC 20005	Andrew Reese	Director	Andrew.Reese@dc.gov	N/A
			Grace O'Neill	ASL Interpreter Staff	Grace.Oneill@dc.gov	(202) 549-1710
			Matthew Pouncey	Interpreter	Matthew.Pouncey@dc.gov	(202) 870-9778
DDOT	District Department of Transportation	55 M Street SE, 8th Floor Washington DC 20003	Sharon Kershbaum	Director	Sharon.Kershbaum@dc.gov	N/A
			Taneshia Dublin	Wage and Hour Specialist	Taneshia.Dublin@dc.gov	(202) 997-7299
DOB	Department of Building	1100 4 th Street SW Washington DC 20024	Brian Hanlon	Director	Brian.Hanlon@dc.gov	N/A
			Glenda Gudiel	Business Analyst and Interim LA Coordinator	Glenda.Gudiel@dc.gov	(202) 705-0732
DOC	Department of Correction	3924 Minnesota Avenue, NE 2nd Floor	Tom Faust	Director	Thomas.Faust@dc.gov	N/A
			Setareh Yelle	Communications Director	Setareh.Yelle@dc.gov	(202) 710- 8070

		Washington, D.C. 20019				
DOEE	Department of Environment and Energy	1200 1 st Street NE, 7 th Washington DC 20002	Richard Jackson	Director	Richard.Jack2@dc.gov	N/A
			Katherine Ramirez	Customer Service/Record Coordinator	Katherine.Ramirez1@dc.gov	(202) 809-2630 (202) 535-2600
DOES	Department of Employment Services	4058 Minnesota Ave., NE Washington DC 20019	Dr. Unique N. Morris-Hughes	Director	Unique.Morris-Hughes2@dc.gov	N/A
			Ivan Cruz	Clerical Assistant and Language Access Coordinator	Ivan.Cruz@dc.gov	(202) 907-3628 (202) 698- 3708
DGS	Department of General Services	2000 14 th St NW 8 th Floor Washington DC 20009	Delano Hunter	Director	Delano.Hunter@dc.gov	N/A
			Venola L. Johnson	Training Specialist	Venola.Johnson@dc.gov	(202) 645-9286 (202) 359-3332
DHCD	Department of Housing and Community Development	1800 MLK, Jr. Ave. SE Suite 253 Washington, DC 20020	Colleen Green	Director	C.Green@dc.gov	N/A
			Kelly-Ann Morrow CPM	Housing Compliance Officer	Kelly-Ann.Morrow@dc.gov	(202) 701-3406 (202) 442-6987
DHCF	Department of Healthcare Finance	441 4 th Street NW, 900 South, Washington, DC 20001	Wayne Turnage	Director	Wayne.Turnage@dc.gov	N/A
			Surobhi Rooney	Chief Compliance Officer	Surobhi.Rooney@dc.gov	(202) 442- 5916
DHS	Department of Human Services	64 New York Ave. NE 6 th Floor Washington DC 20002	Laura Green Zeilinger	Director	Laura.Zeilinger@dc.gov	N/A
			Ainslie MacLeod	Supervisory Program Monitor	Ainslie.Macleod@dc.gov	N/A
			Joshua Thomas	Supvy. Management Analyst	Joshua.Thomas@dc.gov	N/A
DLCP	Department of Licensing and Consumer Protection	1100 4 th Street SW Washington DC 20024	Tiffany Crowe	Director	Tiffany.Crowe@dc.gov	N/A
			Charles Basham III	Program Manager	Charles.Basham@dc.gov	(202) 671-4500 (202) 497-6305
DMV	Department of Motor Vehicles	95 M St. SW Washington, DC 20024	Gabriel Robinson	Director	Gabriel.Robinson@dc.gov	N/A
			DeChelle Hampton	Management Analyst	Dechelle.Hampton@dc.gov	(202) 671-2754
DPR	Department of Parks and Recreation	1275 First St. NE Washington DC 20002	Thennie Freeman	Director	Thennie.Freeman@dc.gov	N/A
			Nolan Treadway	Public Affairs Specialist	Nolan.Treadway@dc.gov	(202) 257-5266

DPW	Department of Public Works	2000 14 th St. NW 6 th floor Washington DC 20009	Timothy W. Spriggs	Director	Timothy.Spriggs@dc.gov	N/A
			O'Neil Singleton	Public Affairs Specialist	Oneil.Singleton@dc.gov	(202) 710-4223
DSLBD	Department of Small and Local Business Development	441 4 th St. NW Suite 850N Washington DC 20001	Rosemary Suggs-Evans	Director	Rosemary.Suggs-Evans@dc.gov	N/A
			Lachelle Frye	Staff Assistant	Lachelle.Frye1@dc.gov	(202) 727-3900 (202)578-4784
DYRS	Department of Youth Rehabilitation Services	450 H St. NW Washington DC 20001	Sam Abed	Director	Sam.Abed@dc.gov	N/A
			Salithea Eubanks	Supervisory Investigator	Salithea.Eubanks@dc.gov	(202) 576-8155 (202) 718-4449
FEMS	Fire and Emergency Management Services	2000 14 th St. NW Suite 500 Washington DC 20009	John A. Donnelly, Sr.	Fire and EMS Chief	John.Donnelly@dc.gov	N/A
			Jasmine Dalley	EEO Specialist	Jasmine.Dailey3@dc.gov	(202) 698-1293 (202) 422-2034
			Kenneth Hunter	Diversity Manager	Kenneth.Hunter@dc.gov	(202)715-7594 (202)430-4893
HSEMA	Homeland Security and Emergency Management Agency	2720 MLK, Jr. Ave. SE Washington DC 20032	Clint Osborn	Director	Clint.Osborn@dc.gov	N/A
			Kim McCall	Community Outreach Specialist	Kim.Mccall@dc.gov	(202) 727-6161
MPD	Metropolitan Police Department	300 Indiana Ave. NW Washington DC 2032	Pamela Smith	Chief of Police	Pamela.Smith@dc.gov	N/A
			Emeka Chinagorom	Management Analyst	Emeka.Chinagorom1@dc.gov	(202) 897-5417
OAG-CSSD	Office of the Attorney General-Child Support Services Division	441 4 th St. NW Suite 550N Washington DC 20001	Brian L. Schwalb	Attorney General	Brian.Schwalb@dc.gov	N/A
			Juanita Burgess	Training Coordinator Co-LA Coordinator	Juanita.Burgess@dc.gov	(202) 735-7486
			aNetha Christmas	Policy Analyst Co-LA Coordinator	aNetha.Christmas@dc.gov	N/A
OAH	Office of Administrative Hearings	441 4 th Street NW 4 th Floor Washington DC 20001	Colleen M. Currie	Chief Administrative Law Judge	Colleen.Currie@dc.gov	N/A
			Ryan McAnally	Legal Resources Center Manager	Ryan.McAnally1@dc.gov	(202) 299-3787

OCP	Office of Contracting and Procurement	441 4 th St. NW Suite 700 South Washington DC 20001	Nancy Hapeman	Chief Procurement Officer	Nancy.Hapeman@dc.gov	(202) 724-4391
			Kameron Davis	Communications Director	Kameron.Davis@dc.gov	(202) 442-4494 (202) 805-4285
OHR	Office of Human Rights	441 4 th St. NW Suite 570 North Washington DC 20001	Kenneth Saunders	Acting Director	Kenneth.Saunders@dc.gov	N/A
			Priscilla Mendizabal	Language Access Compliance Specialist	Priscilla.Mendizabal@dc.gov	(202) 727-0892
			Rosa Carrillo	Language Access Director	Rosa.Carrillo3@dc.gov	(202) 727-3942
OLG	Office of Lottery and Gaming	2235 Shannon Place SE Washington DC 20020	Eugene Vlasenko	Interim Executive Director	Eugene.Vlasenko@dc.gov	N/A
			Gwen Washington	Director, Office of Resources Management	Gwen.Washington@dc.gov	(202)645-8959
OP	Office of Planning	1100 4 th St. SW Suite E650 Washington DC 20024	Anita Cozart	Director	Anita.Cozart@dc.gov	N/A
			Lauren Marcinkowski	Public Affairs Specialist	Lauren.Marcinkowski@dc.gov	(202) 724-4777
			Mekdy Alemayehu	Communication Director	Mekdy.Alemayehu2@dc.gov	(202) 442-4161
OPC	Office of the People's Counsel	1133 15 th St. NW Suite 500 Washington DC 20005	Sandra Mattavous-Frye	Acting People's Counsel	Smfrye@opc-dc.gov	N/A
			Cheryl Morse	Consumer Outreach Interim LAC	cmorse@opc-dc.gov	(202)727-3071
OSSE	Office of the State Superintendent of Education	1050 First St. NE 3 rd Fl Washington DC 20002	Antoinette S Mitchell, PhD	Interim State Superintendent of Education	Antoinette.Mitchell@dc.gov	N/A
			Elsa Teklehymanot	Language Access Coordinator	Elsa.Teklehymanot3@dc.gov	(202) 251-7856
OTA	Office of the Tenant Advocate	200 14 th St. NW Suite 300 North Washington DC 20009	Johanna Shreve	Chief Tenant Advocate	Johanna.Shreve@dc.gov	N/A
			Manuel Bolanos	Case Management Specialist	Manuel.Bolanos2@dc.gov	(202) 246-9389

OTR	Office of Tax and Revenue	1101 4 th St. SW Washington DC 20024	Glen Lee	Chief Financial Officer	Glen.Lee@dc.gov	N/A
			Warren Farrar	Deputy Director, Customer Services Administration	Warren.Farrar@dc.gov	(202) 442-6536 (202) 839-2346
OUC	Office of Unified Communications	2720 MLK, Jr Ave. SE Washington DC 20032	Heather McGaffin	Director	Heather.Mcgaffin@dc.gov	N/A
			Marsha Hott	911 Operations Manager	Marsha.Hott@dc.gov	(202) 570-3972
			Danielle Drumgoole	Public Affairs Specialist	Danielle.Drumgoole@dc.gov	(202) 730-0566

II. Language Access Consultative Agencies

MOAA	Office of African Affairs	200 14 th St. NW 4 th Floor Washington DC 20009	Aly Kaba	Director	Aly.Kaba@dc.gov	N/A
			Yared Mengistu	Language Access Coordinator	Yared.Mengistu@dc.gov	(202) 727-5634 (202) 727-7995 (202) 247-6165
MOAPIA	Office on Asian and Pacific Islander Affairs	441 4 th St. NW Suite 721 North Washington DC 20001 Suite 721N	Ben DeGuzman	Director	Ben.DeGuzman@dc.gov	N/A
			Soo-Hyun Kim	Language Access Coordinator	Soo-Hyun.Kim@dc.gov	(202)494-1418 (202)727-8293
MOLA	Office of Latino Affairs	2000 14 th St. NW Suite 206 Washington DC 20009	Eduardo Perdomo	Director	Eduardo.Perdomo@dc.gov	N/A
			Luis Franco	Language Access Monitor	Luis.Franco@dc.gov	N/A

III. Additional Questions or Comments

If you have any further questions about the Language Access Program or the information in this document, please contact us via:

- E-mail: ohr.languageaccess@dc.gov
- In-Person: 441 4th Street NW, Suite 570N, Washington, DC 20001
- Phone: (202) 727-4559
- Online: <https://ohr.dc.gov/page/language-access-program-information>

Please note that while OHR is available to answer questions to the best of our ability, any information provided should not be considered legal advice.